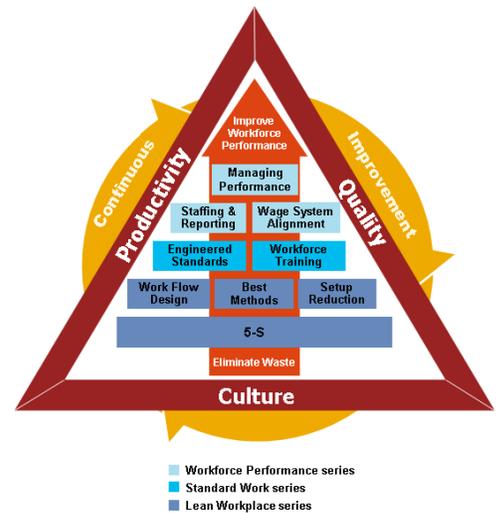


The Accenture Workforce Optimization Academy is a global operations learning solution specially designed for operations improvement professionals. The structure of the Academy courses is based on the Workforce Performance Model which depicts a system of interdependent disciplines that better enable organizations to improve the productivity, quality, and culture of their organization. The courses are grouped around the three series found in the Workforce Performance Model – Lean Workplace, Standard Work, and Workforce Performance.



Curriculum Framework

The training courses included in the Academy provide individuals with the knowledge to:

- *prepare the workplace* for lean improvements.
- *prepare the workforce* by establishing standards and expectations.
- *prepare management* by providing the tools and techniques to effectively manage performance, help associates be successful, and manage labor costs.

Prepare the Workplace

Prepare the Workforce

Prepare Management

| | | |
|------------------|--------------------------------|------------------------|
| 5-S | Engineered Standards | Staffing and Reporting |
| Work Flow Design | Workforce Training | Wage System Alignment |
| Best Methods | MOST Certification Program | Managing Performance |
| Setup Reduction | MiniMOST Certification Program | |

Benefits

- Variety of courses available to support an organization’s initiative to improve workforce performance and eliminate waste.
- Access to all new courses that are added to the Academy site during the subscription period.
- All handouts and supporting documentation are included in each online course.
- Associates can complete courses at their own pace and on a schedule of their choosing.
- Access to white papers and concept books of the Workforce Performance Model.
- Subscription to the Workforce Optimization Academy for one to three years which enables users to go back and access any courses or materials as needed.
- Phone and email support for content related questions or for technical assistance.

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